

### MEET SERVI

#### Elevate Hospitality by Automating the Hustle Behind It



LOGO

#### Contact info

### Leave the Running to the Robots

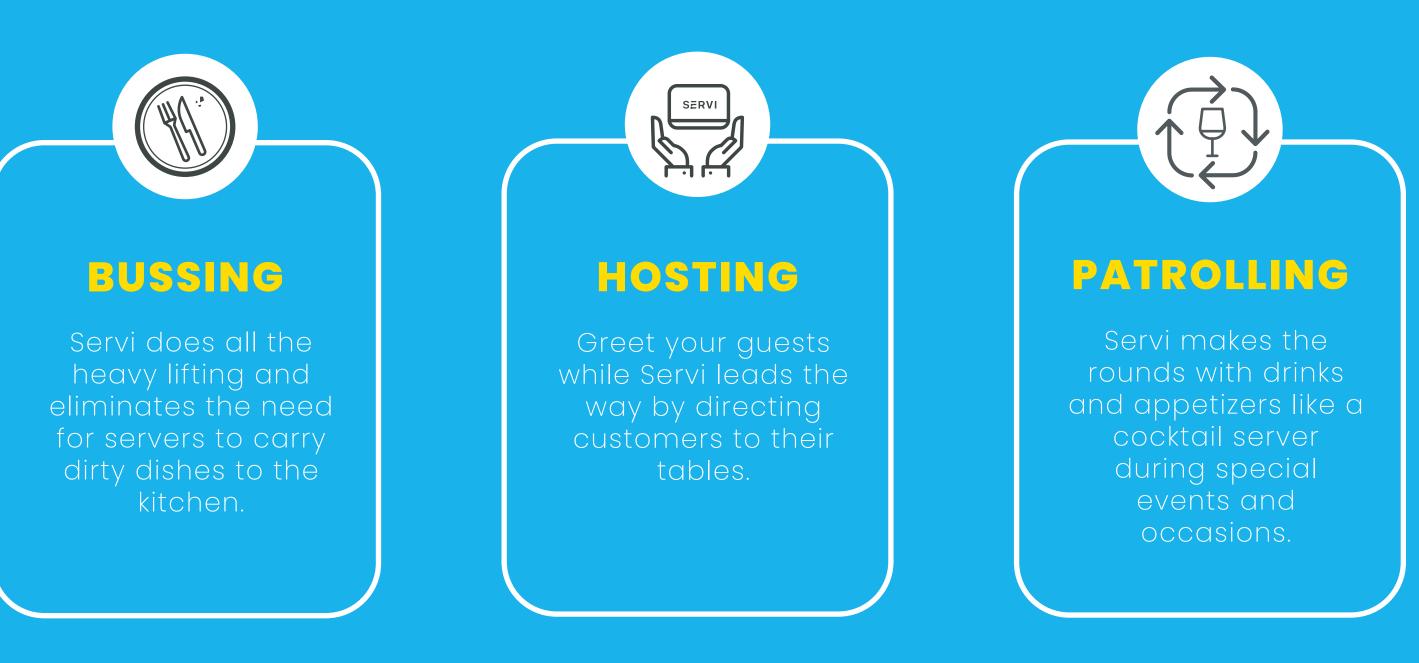
Servi is agile enough to cover a range of responsibilities, reducing service effort and stress for better service, happier staff, and less turnover.





#### BUSSING

Servi does all the heavy lifting and eliminates the need for servers to carry dirty dishes to the kitchen.



## **Boost Your Bottom Line**



### **IMPROVE ROI**

Servi maximizes staff coverage by enabling servers to work larger stations and focus on customer service.



### **REDUCE TURNOVER**

Improved workflow and flexibility allows staff to perform efficiently, lowering burnout and turnover.



### **INCREASE EFFICIENCY**

Expand server sections without sacrificing incredible service or exceptional guest experiences.

## Your Solution to Labor Shortages

In recent years, the hospitality industry has experienced an extended labor scarcity.

In the service sector, this is especially concerning as your front-of-house employees are essential to the experiences of your guests.

Servi provides a helping hand during these times and also aids in retaining staff by:





REDUCING

REDUCING **BURNOUT** 

TURNOVER

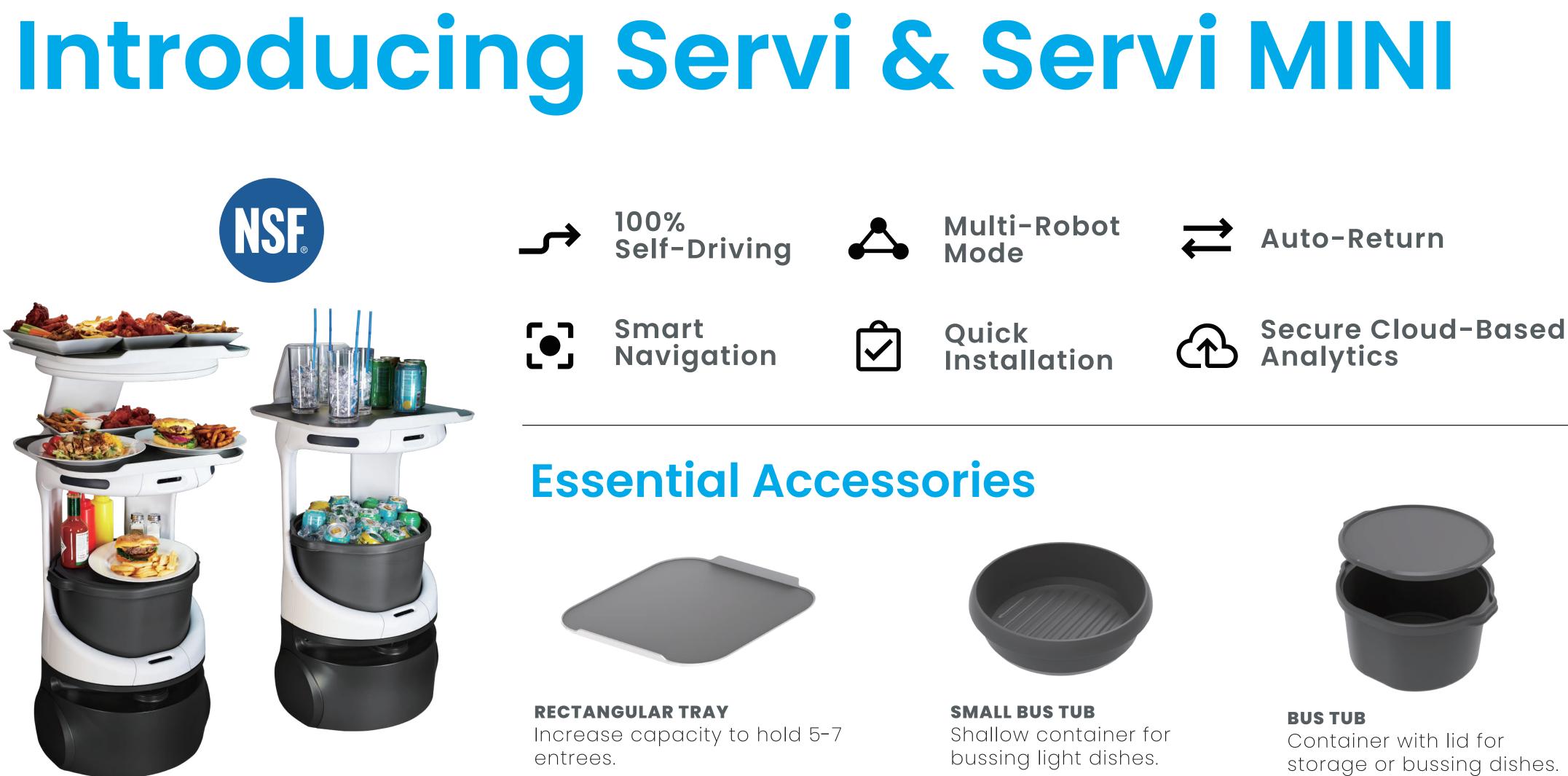
**ALLOWING FLEXIBILITY IN SCHEDULING** 





**ENHANCING SERVICE** FOR HIGHER TIPS

REDUCING **REPITITIVE WORK**  **ALLEVIATING STRESSFUL** SITUATIONS



# **Bigger. Stronger. Servi+**





- 100% Self-Driving
- All-Floor & Ramp Navigation
- Enhanced Suspension for Liquid Delivery
  - Ultra-Responsive LED Lighting
- **Custom Messaging Display**
- Multi-Table Delivery

#### All the innovative features of Servi, now including:

# Equipped for Excellence

Servi was designed in Silicon Valley and engineered by industry-leading robotics experts. With top technology to ensure nimble navigation and seamless service, Servi is perfect for any hospitality space.













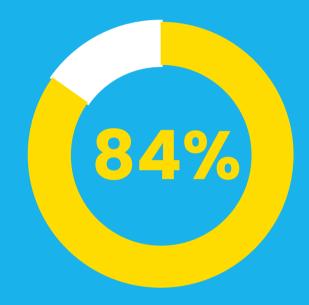


Smart Navigation

Secure Cloud-Based Analytics

) Multiple Roles for Food Running, Bussing, Hosting, Patrolling, and More!

### Results of a comprehensive multi-facility case study of a major American restaurant chain.



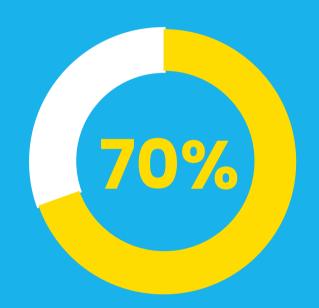
staff excited to hear they would be getting Servi to assist them

staff comfortable with using Servi, with training



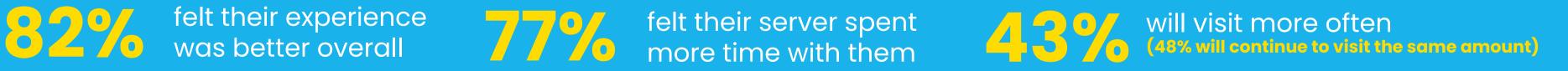
#### AMONG STAFF

80%



staff that find Servi to be a helpful extra set of hands

#### AMONG GUESTS



#### White Glove Installation & Training

With custom floor mapping, intuitive workflow optimization, staff orientation, and on-site assistance, our team ensures you're covered and confident throughout every step of the installation process.

#### **Bear Care**

Our U.S.-based support staff is here to assist you in a supportive and timely manner with our dedicated hotline and website chat widget.

#### American Born

Bear Robotics produces hospitality robots right here in the USA. Headquartered in Redwood City, CA and Dallas, TX, we are committed to bringing you superior service based right here at home.

#### **NSF Certification**

Servi and Servi Plus are certified by the National Sanitation Foundation. This means Servi meets local health code standards for food service.

# We take service a step further

At Bear Robotics, we separate ourselves from the industry by investing in our business partners.

### Join the Movement



RESORT-MARINA-VILLAS

Our partners encompass the full spectrum of the service industry. From local businesses to large corporations, we've engineered our service solutions to fit in wherever first-class service is needed.











HODSEFBLOGS



**Hospitality**TN







**GOLDEN GATE** 





## **Association Memberships**



NC Restaurant & Lodging Association













## Let's Do This

Servi is available 24/7, every day of the year, and is ready to go to work for you for as little as \$14 per day.

We offer flexible leasing and financing options, perfect for businesses both large and growing. And with an incredible team of engineers and experts, installation and instruction couldn't be easier. Join us in creating exceptional service with automated solutions.

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General Control Contro





### **PRODUCT** Specifications



#### SERVI

Size 17.5 " × 17 " × 41 " (44 cm × 43 cm × 104 cm) Number of Trays 2 trays - 16 " (40 cm), 1 bus tub Weight 75 lb (34 kg) Payload 66 lb (30 kg) Battery Life 8 - 12 hrs Charging Type Wall charger (Input 100~240V AC 3.5A 50/60 Hz, Output 28.6V DC, 8.0A) Controller External tablet or attached touchscreen

#### **SERVI MINI**

Size 17.5 " × 17 " × 39 " (44 cm × 43 cm × 98 cm) Number of Trays 1 tray - 16 " (40 cm), 1 bus tub Weight 70 lb (32 kg) Payload 44 lb (20 kg) Battery Life 8 - 12 hrs Charging Type Wall charger (Input 100~240V AC 3.5A 50/60 Hz, Output 28.6V DC, 8.0A) Controller External tablet or attached touchscreen

### **PRODUCT** Specifications



#### SERVI+

Size 21 " × 23 " × 48 " (53 cm × 58 cm × 122 cm) Number of Trays 2-4 trays (Customizable) Weight 136 lb (62 kg) Payload 22 lb per tray, total 88 lb (10 / 40 kg) Battery Life 8 - 12 hrs Charging Type Wall charger (Input 100~240V AC 3.5A 50/60 Hz, Output 28.6V DC, 8.0A) Controller External tablet or attached touchscreen

## SERVI Anatomy

- 1 Tray
- 2 Front camera
- 3 Down camera
- 4 Bus tub

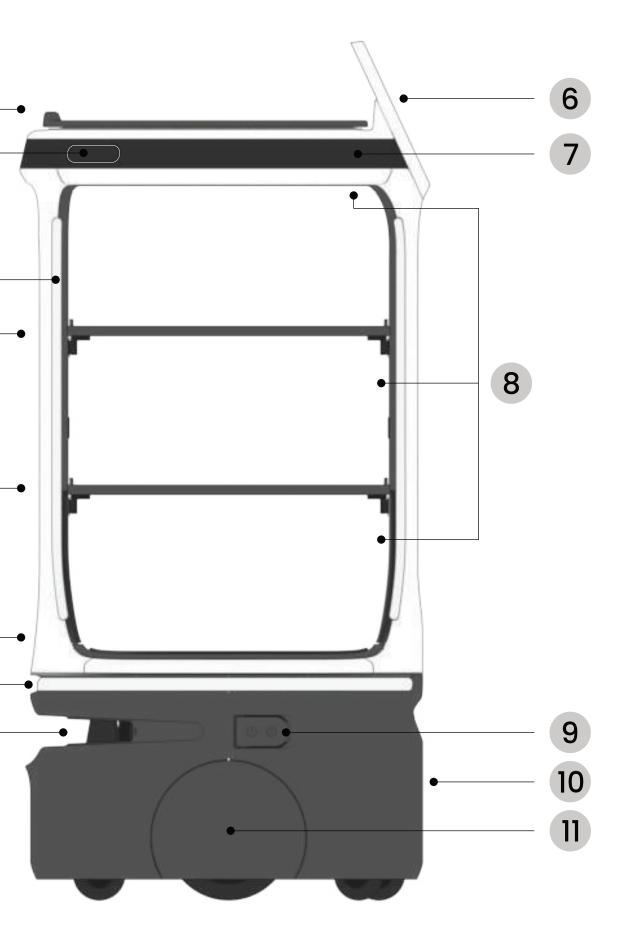
- 5 Up camera
- 6 LIDAR sensor
- 7 Touchscreen
- 8 Side button

- 9 Power button
- 10 Charging terminal
- 11 Wheels
- 12 Base LED



### SERVI+ Anatomy

- 1 Tray
- 2 Side button
- 3 Pillar light
- 4 Base LED
- 5 LiDAR sensor
- 6 Touchscreen
- **7** 3-Sided custom display
- 8 Food light
- 9 Charging terminal and power button
- 10 E-stop button
- 11 Wheels
- 12 Down camera
- 13 Front Camera
- 14 Up Camera



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